

# TERMINAL GUIDE

Get paid faster,  
safer, smarter



# ON AVERAGE, WE SAVE OUR CUSTOMERS 33% ON THEIR OVERALL BILL



## **FASTER: SAME DAY FUNDING**

While other payment providers will make you wait days, your funds will be with you in hours with our Faster Processing. This is a free service for all customers.

## **SAFER: UTP SHIELD**

Our sophisticated software algorithm helps protect you from both potential fraud and malicious chargebacks. Another free service for all customers.

## **SMARTER: ACCOUNT MANAGEMENT**

All of our card machines come with your Barclaycard Payment Acceptance merchant account pre-configured.

With our UTP App, you can manage your Account from just your phone. Android or iPhone, check your transactions anywhere, anytime. The best way to keep on top of your costs and reports.

Our competitive rates, fast set up, and hassle-free card payment solutions will save you money and maximise your sales.





## Introducing the UTP Max



### UTP Max

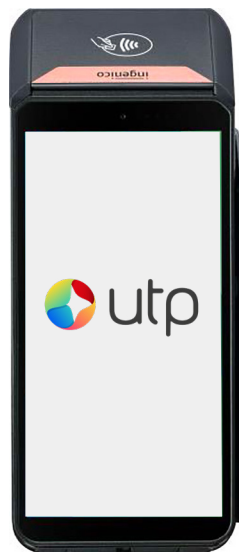
Boasting outstanding user-friendly experience from elegant design to huge HD screen, this state-of-the-art terminal fits every business need.

### Connectivity

Mobile card machine with 4G SIM card, Bluetooth, GPRS and WiFi connection.

### What's in the box?

Terminal, terminal base, power cable, supervisor card, SIM card, 2 x paper rolls, start-up guide.







### UTP Pro Lite

A stylish design powered by Android, this versatile card machine can take payments at the counter or on the road anywhere in the UK. Ideal for mobile businesses.

### Connectivity

Mobile card machine with 4G SIM card, GPRS, and WiFi connection.

### What's in the box?

Terminal, power cable, Ethernet, SIM card, supervisor card, instruction leaflet, 2 x paper rolls.



### UTP Pro

With a contemporary design, this powerful card machine combines cutting edge payment technology with point of sale apps making running your business easier.

### Connectivity

Mobile card machine with 4G SIM card, GPRS, and WiFi connection.

### What's in the box?

Terminal, power cable, Ethernet, SIM card, supervisor card, instruction leaflet, 2 x paper rolls.



### Desk 3500

This reliable fixed card machine is ideal for any type of business, big or small, who wish to take credit and debit card payments at a till or sales desk.

### Connectivity

Countertop card machine with broadband connection (Ethernet).

### What's in the box?

Terminal, power cable, Ethernet, supervisor card, instruction leaflet, 2 x paper rolls.



### Move 5000

Designed for both indoor and outdoor use, this Dual Comm Device enables you to take card payments at the counter or on the road anywhere in the UK.

### Connectivity

Mobile card machine with SIM card, GPRS and WiFi connection.

### What's in the box?

Terminal, terminal base, power cable, Ethernet, SIM card, supervisor card, instruction leaflet, 2 x paper rolls.







## TAKE CONTACTLESS PAYMENTS IN UNDER FOUR SECONDS



### Move 3500 GPRS

Offering seamless card payments while on the road or anywhere with a mobile network. Perfect for merchants without a permanent connection point.

### Connectivity

Mobile card machine with SIM card and GPRS connection.

### What's in the box?

Terminal, terminal base, power cable, Ethernet, SIM card, supervisor card, instruction leaflet, 2 x paper rolls.







## FAQ

### **What type of terminals are there?**

We offer a full suite of terminals and are happy to advise you based on the needs of your business. This includes stationary, portable and online terminals.

### **What are the different ways I can take cards?**

All of our card machines readily accept chip-and-PIN, digital wallet and contactless payments. We also provide virtual terminals that allow your business to take payments online or over the phone.

### **What else do I need to process credit cards?**

In addition to a credit card machine, you will need a Merchant Account. This will allow you to accept the full range of Mastercard and Visa credit and debit cards.

### **What are the costs?**

There are two types of cost involved in credit card processing. First, there will be a charge for the rental of the card machine. Second, there are transaction charges depending both on the type of card processed and the nature of the business you are running.

### **If my terminal breaks down, how long will it take for a replacement to be sent?**

Normally within 24 hours (excluding Saturdays, Sundays and public holidays).



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