

» BPS privacy notice

Information we hold about you

This policy applies to information we hold about you. In this policy, 'we', 'us', and 'our' mean Barclaycard Payment Solutions, which is a trading name of Barclays Bank PLC, registered number 2901725, registered office 1 Churchill Place, London E14 5HP or The Logic Group Enterprises Limited, registered number 2609323, registered office Logic House, Waterfront Business Park, Fleet Road, Fleet, Hampshire, England GU51 3SB (or both). 'You' means the person the information relates to.

This policy applies to information we hold about customers and possible future customers, suppliers and possible future suppliers, contacts and all other people we hold information about. By 'information' we mean personal and financial information about you that we collect, use, share and store. For further details on the information about you that we may process, please [see the full Barclaycard Payment Solutions Privacy Notice](#).

Where this information comes from

We collect, use, share and store information about you to provide you with the services you have asked us for and to share information with you about services that may be of interest to you. We will collect your information direct from you or from other people and organisations. For more details of where we may get your information from, [see the full Barclaycard Payment Solutions Privacy Notice](#).

How we use your information

We use this information:

- to provide our services to you;
- to help us develop new and improved products and services to meet our customers' needs;
- to carry out checks for security purposes, to prevent fraud and money laundering, and to confirm your identity before we provide services to you;
- for training;
- to communicate with you;
- for legal reasons;
- where we have a legitimate interest in using your information, for example to protect our business interests or to prevent fraud; and
- to keep you informed about products and services you hold with us and to send you information about products or services (including those of other companies) which may be of interest to you.

We may use automated processes. For further information, including the legal basis on which we use your information, please [see the full Barclaycard Payment Solutions Privacy Notice](#).

Sharing your information with others

We'll keep your information confidential but we may share it with the following people and organisations, in certain circumstances, for the purposes set out in this policy.

- Other Barclays companies.
- Card schemes, who may use your information to prevent fraud, protect the way the schemes work, and put together and publish directories of merchants who accept cards and accounts. If your information is being used to prevent fraud and protect the way card schemes work, the schemes may share your information with other members of the scheme, and we may also give your information to schemes after your agreement with us has ended. If your information is being used to put together and publish directories of merchants who accept cards and accounts, the information used will be limited to your name, address, phone number, fax number, email address and a general description of your business.
- Other companies who provide a service to you, for example if you use our products or services to take a payment.
- Any company we are providing services with or whose name or logo appears on our products.
- Our service providers and agents, including their subcontractors.
- Social-media companies so that they can display messages to you about our products and services.
- Other companies whose products or services we make available to you and which you may want to take up. If we make your information available before you take up another company's products or services (for example, to register you

for a new product before you take up the product and accept its terms), we will only transfer the minimum information necessary so you can take up that product or service. We will make sure the other company keeps your information confidential and only uses it for this purpose, and we will make sure that it deletes the information if you do not take up the product or service.

- Anyone we transfer or may transfer our rights and duties to.
- Credit reference agencies.
- Fraud prevention agencies, who will use it to prevent fraud and money laundering and to confirm your identity. (If fraud is detected, you could be refused certain services, finance or employment.)

The people and organisations listed above will also have to keep it secure and confidential.

For further details of who we may share your information with, and how your information will be used by us, fraud prevention agencies, and other people or organisations, [see the full Barclaycard Payment Solutions Privacy Notice](#).

Your rights

You have rights relating to the way that we use your information, and can make certain choices. For example, you can:

- ask for a copy of the personal information we hold about you;
- ask us to correct any incorrect personal information we hold about you;
- withdraw any permission you have previously given to allow us to use your information;
- object to any automated decision-making;
- ask us to stop or start sending you marketing messages;
- ask us to send you (or someone you nominate) a copy of the information we hold about you; and
- ask us to stop using your information in some circumstances.

To use any of the rights set out above, or to discuss any other issue relating to your information, please contact us using the methods set out in the 'Contact us' section.

If you're still not happy with the way we use your information, you have the right to complain to the Information Commissioner's Office, which regulates the use of personal information in the UK. You can contact them by:

- going to their website at <https://ico.org.uk>;
- calling them on **0303 123 1113**; or
- writing to ICO, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

For more details about your rights relating to the way we use your information, and other ways to contact us, please [see the full Barclaycard Payment Solutions Privacy Notice](#).

Contact us

Please go to barclays.co.uk/control-your-data if you have any questions about our privacy notice. If you would like more information on your rights, or you want to exercise them, please send a request through our website at barclays.co.uk/control-your-data. For more contact details, please [see the full Barclaycard Payment Solutions Privacy Notice](#).

Date: May 2018

Version number: 1



This information is also available in large print, Braille and audio format by calling 0800 161 5350.*

*Calls to 0800 numbers are free from UK landlines and personal mobiles, otherwise call charges may apply. Calls to 03 numbers use free plan minutes if available, otherwise they cost the same as calls to 01/02 prefix numbers. International calls will be charged at a higher rate. Please check with your service provider. Calls may be monitored or recorded in order to maintain high levels of security and quality of service.

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