

# TERMINAL GUIDE



On average, we save our customers 30% on their overall bill



### The latest technology

All of our credit and debit card machines are supplied with the latest security technology. UTP are partnered with Barclaycard Payment Acceptance, one of the UK's largest financial institutions.

Our competitive rates, super fast set-up, and hassle-free card payment solutions can save you money whilst maximising your sales!

### Introducing the UTP Shield

We launched a sophisticated software algorithm to help protect our customers from both potential fraud and malicious chargebacks.

### UTP means fast

While other payment providers will make you wait days, your funds will be with you in hours with our faster processing system.







### Desk 3500

This fixed reliable card machine is ideal for any type of business, big or small, who wish to take credit and debit card payments at a till or sales desk.

### Connectivity

Countertop card machine with broadband connection (Ethernet.)

### What's in the box?

Power cable, ethernet, supervisor card, terminal, instruction leaflet, paper roll.



### Move 3500 Portable

This compact portable card machine is the ideal way to accept card payments anywhere within your premises, ideal for a pay-at-table environment.

### Connectivity

This compact portable card machine is the ideal way to accept card payments anywhere within your premises, ideal for a pay-at-table environment.

### What's in the box?

Power cable, ethernet, supervisor card, terminal, instruction leaflet, paper roll, terminal base.







### Move 3500 GPRS

Offering seamless payment while on-the-go, take card payments on the road or anywhere with a mobile network. Perfect for merchants without a permanent connection point.

### Connectivity

Mobile card machine with SIM card & GPRS connection.

### What's in the box?

Power cable, Ethernet, supervisor card, terminal, instruction leaflet, paper roll, terminal base, SIM card.



### Move 5000

Designed for both indoor and outdoor use, this Dual Comm Device enables you to take card payments at the office or on the road anywhere in the UK.

### Connectivity

Mobile card machine with SIM card, GPRS connection & Wi-Fi.

### What's in the box?

Power cable, Ethernet, supervisor card, terminal, instruction leaflet, paper roll, terminal base, SIM card.





### UTP Pro Lite

A stylish design powered by Android, the UTP Pro Lite can take card payments at the office or on the road anywhere in the UK, ideal for mobile businesses.

### Connectivity

Mobile card machine with SIM card, GPRS, 4G connection and Wi-Fi.

### What's in the box?

Power cable, Ethernet, supervisor card, terminal, instruction leaflet, paper roll, SIM card.



### UTP Pro

With a contemporary design, the UTP Pro combines cutting edge card payment technology with apps that make running your business easier.

### Connectivity

Mobile card machine with SIM card, GPRS, 4G & Wi-Fi.

### What's in the box?

Power cable, Ethernet, supervisor card, terminal, instruction leaflet, paper roll, SIM card.







## FAQs

### **What type of terminals are there?**

We offer a full suite of terminals and are happy to advise you based on the needs of your business. This includes stationary, portable and online-based terminals

### **What are the different ways I can take cards?**

We offer a wide range of card terminals that readily accept Chip and Pin and Contactless payments. We also provide virtual terminals that allow businesses to take payments online or via phone call.

### **What else do I need to process credit cards?**

In addition to a credit card machine, you will need a merchant account which will allow you to accept the full range of MasterCard and Visa credit and debit cards.

### **What are the costs?**

There are two types of cost involved in credit card processing. Firstly there will be a charge for the rental of the credit card machine. Secondly you will be required to pay transaction charges depending both on the type of card processed and the nature of the business that you are running.

### **If my terminal breaks down, how long will it take for a replacement terminal to be sent?**

Normally within 24 hours (excluding Saturdays, Sundays and public holidays).



[www.utpgroup.co.uk](http://www.utpgroup.co.uk)  
[enquiries@utpgroup.co.uk](mailto:enquiries@utpgroup.co.uk)  
Sales: 0330 99 99 300  
Support: 0330 99 99 900

